

M. Com.
Full Time Two Years with Four Semesters
w.e.f. July, 2017



FACULTY OF COMMERCE
ALLAHABAD STATE UNIVERSITY, ALLHABAD

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M. Com. Ordinance

The Programme:

Two year full time Post Graduate i.e., Master of Commerce Programme Comprising of four Semesters. It shall be applicable to University Campus and all affiliated Colleges of the University.

a) Course Structure w.e.f. Session 2017-18:

The Course Structure duly approved by Board of Studies of Commerce and Academic Council proposal to be introduced from the session 2017-18 as a four Semester Programme spread over two year with the following:

- 1. Four compulsory papers in the first Semester.
- 2. Four compulsory papers in the second Semester.
- 3. A comprehensive Viva-Voce at the end of the second Semester.
- 4. Third Semester shall comprise four compulsory papers,
- 5. Fourth Semester shall comprise of Two compulsory core course and two papers from any one of the elective group.
- 6. There shall be a comprehensive Viva-Voce at the end of M. Com. Fourth Semester.

b) Examination, Evaluation and Marking System

- 1. The examination shall be held at the end of each Semester and results announced thereafter.
- 2. Each Paper shall carry 100 Marks.
- 4. For passing of Semester examination and for promotion to the next Semester (from first to the second Semester, from the second Semester to the third Semester and from the third to the fourth Semester), a student shall have to obtain a minimum of 36% Marks in each paper of examination and comprehensive Viva-Voce (applicable in second and fourth Semester only). Division shall be awarded at the end of the fourth

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Semester. Candidates who obtain 60% mark or more of the aggregate marks of all the fourth Semester shall be awarded First Division, the candidate who obtain 48% or more but less than 60% of the aggregate marks of all the four Semesters shall be awarded Second Division. Candidate who obtain 36% or more but less that 48% of aggregate marks of all the Semester shall be declared to have passed in Third Division.

- In case a student fails to score 36% marks in not more than two papers in a 5. Semester or group in a Semester and not more than four papers in the entire Programme, including the Viva-Voce, but scores and average of 40% mark or more in the remaining papers (including Viva-Voce) of the concerned, he/she shall be prompted to the next Semester (from first to second, from second to third & from third to the fourth Semester), subject to the condition he/she shall re-appear in such paper(s) at the respective examinations of ensuring (next) academic session and score such marks so as to comply with the provisions of clause 4 subject to compliance with the provisions with the provisions of clause 8.
- In case a student fails to score 36% marks in more than two papers or a 6. groups (for elective) in a Semester he/she shall be declared failed in the Semester concerned and shall have to appear as an ex-students in all the papers in the respective Semester examination of the immediately ensuring academic session and secure such marks so as to comply with the provision of clause 4 to get promoted as regular student to the next and subsequent Semester subject to compliance with the provision of clause 8.
- The final results shall be declared at the end of the successful clearance of 7. all the four Semesters.
- A Candidate shall be eligible for the award of the M.Com. Degree on his 8. /her clearing all the four Semester within four academic sessions from the session, of his/her initial enrolment in the programme (course of study plus 2 years, i.e. for 2 years course within 4 years). CAN

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- 9. Syllabus/Courses shall be amended/updated from time to time by the board of Studies.
- > The M.Com. First Semester shall comprise of the following Four Papers.

Paper Code	Papers Name	Max Mark.	Mini Mark.
MCOM-101	Accounting for Managerial Decisions	100	36
MCOM-102	Advanced Business Economics	100	36
MCOM-103	Business Management	100	36
MCOM-104	Economic Environment	100	36
	Total	400	144

The M.Com. Second Semester shall comprise of the following Four Papers

Paper Code	Papers Name	Max Mark.	Mini Mark.
MCOM-201	Statistical Analysis	100	36
MCOM-202	Marketing Management	100	36
MCOM-203	Finance Management	100	36
MCOM-204	Human Resource Management	100	36
MCOM-205	Comprehensive Viva-Voce	100	4 936
	Total	500	18₽

The M.Com. Third Semester shall comprise of the following four papers.

Paper Code	Papers Name	Max Mark. 100	Mini Mark. 36
MCOM-301	Entrepreneurship and Small Business		
MCOM-302	Organizational Behaviour		
MCOM-303	Corporate Management	100	36
MCOM-304	Strategic Management	100	36
	Total	400	144

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The M.Com. Fourth Semester shall comprise Two compulsory and two elective/optional papers from any of the Three elective groups, the elective shall be from the same elective course as he/she had in the third semester.

Compulsory				
Paper Code	Papers Name		Max Mark.	Mini Mark.
MCOM-401	Research Methodology		100	36
MCOM-402	Management Information System		100	36
Optional Pap	er Code	Marketing Group-A		
MCOM-403	Advertising Management		100	36
MCOM-404	Sales Management		100	36
-		Finance Group-B		
MCOM-405	Security	Analysis and Portfolio	100	36
	Manager	ment		
MCOM-406	Management of Financial services		100	36
	Hum	an Resource Management Gr	oup-C	<u> </u>
MCOM-407	Manage	ment of Industrial Relation	100	36
MCOM-408	Lobour	Legislation in India	100	36
There shall be	a compre	chensive Viva-Voce at the end of	of the fourth	Semester
MCOM-409	Viva-Ve	oce	100	4 2 3(
		Total	500	180
M.Com I,II,III,IV Semester Grand Total			1800	686

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M.COM-SEMESTER I

PAPER CODE: MCOM-101

ACCOUNTING FOR MANAGERIAL DECISIONS

Objective: The objective of this course is to acquaint students with the accounting concepts, tools and techniques for managerial decisions.

- Management Accounting: Meaning, Nature Objectives, Scope,
 Techniques, Principles, Functions, Importance, Limitations,
 Management Accounting vs Financial and cost Accounting,
 Management Accountant-Role, Status, functions and responsibility.
- Statement, Essentials of a good financial Statement, importance of Financial Statement, Analysis and Interpretation Horizontal, Vertical: Comparative and Trend Analysis, Ratio Analysis meaning Utility, Classification of Ratios, Profitability Ratio, Activity Ratio and Linancial Position ratios.
- Unit-III Fund Flow and Cash Flow Statement: Concepts. Meaning of the term fund and preparation of fund flow statement and cash flow statement (As-3).
- Principle of Reporting, Kinds of Reports, Reporting at different levels of management, Contemporary issues in Management Accounting. Social Reporting, Environmental Reporting, Management Assessment and Development.

References:

- 1 Shukla M.B : Management Accounting- Kitab Mahal Allahabad
- Maheswari S N : Management Accounting
- Khan & Jain Management Accounting
- Kulshreshtha : Management Accounting Concepts & Cases

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<u>PAPER CODE : MCOM-102</u> ADVANCED BUSINESS ECONOMICS

Objective: The objective of this course is to develop ability to apply the concepts, tools, and techniques of Economics in analysing interpreting business decisions.

- Unit-I Introduction: Concept. Nature and Scope of Business Economics.

 Role and Responsibilities of Business Economics; Significance of Business Economics in Decision Making. Principles of Business

 Economics: Opportunity Cost Principle, Incremental Principle.

 Time Perspective Principle. Discounting Principle, Equi Marginal Principle. Demand Analysis: Law of demand and Elasticity of demand.
- Unit-II Consumption Analysis Consumer's Equilibrium: Iraditional and Modern Approaches.

Production Analysis: Production Function, Production I aws: Law of Variable Proportions and laws of returns to scale.

Reduction, Significance of cost Analysis.

Pricing Analysis: Pricing of Output under Perfect competition.

Monopoly, Discriminating Monopoly, Oligopoly, and
Monopolistic Competition: Pricing Policies.

Unit-IV Factor Pricing: Theories of Distribution, Rent, Wages, Interest. and Profit. Business Cycle: Concept, Types, Phases, Impacts, and Control Measures of Business Cycle.

Suggested Readings:

- 1 G.S. Gupta, Managerial Economics, TMH.
- 2 Toel Dean, Managerial Economics, PHI.
- 3 Baumol, Economic Analysis and Business Decisions.
- 4 RT Varshney and K.L. Maheshwari: Managerial Economics, S. Chand & Sons, Delhi.

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<u>PAPER CODE : MCOM-103</u> <u>BUSINESS MANAGEMENT</u>

<u>Objective</u>: The objective is to impart a basic understanding of Management; its functions and process; as applicable to business organizations.

- Unit-I Introduction to Management and Organizations Critical Analysis of Management Theories, Essentials of Planning Types of Managerial Plans Management by Objectives Decision Making -Its Importance, Process and Types.
- Unit-II Nature of Organising Different Types of Organisational Structures
 Authority- Responsibility Relationship. Organisational Climate and
 Culture Reinventing Organisations.
- Unit-III Directing and Motivating Leadership, Approaches and Leadership Styles Communications Process: Organisational Communication Channels, Barriers and Masseurs.
- Unit-IV Process of Control and Control Types Essentials of Effective Control Co-ordination Recent Trends and issues in Management.

Suggested Readings:

- 1 Weihrich, Cannice and Koontz. Management- A Global Entrepreneurial Perspective
- 2 Robbins, S.P. and mary Coulter: Management.
- 3 Stoner, Freeman and Gilbert, Jr.: Management
- 4 Jam, J.K.: Principles and Functions of Management (English & Hindi)
- 5. Saxena, S.C.: Prabandh Ke Siddhant (Hindi)

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PAPER CODE : MCOM-104 ECONOMIC ENVIRONMENT

Objective: The objective is to provide an awareness of various economic issues and challenges being faced by India in the globalised economy.

- Unit-1 Meaning of Environment, Eco-system and Environment, Environmental Protection and Sustainable Development, Factors Affecting Economic Development, Legal and Social efforts for Environment Protection in India.
- Unit-II Competition: Meaning of Competition, Salient Features of Competition Act 2002, Combinations, Regulation of Combination, CCI-Competition Commission of India, CAT-Competition Appellate Tribunal. Consumerism, Salient features of Consumer Protection Act 1986.
- Unit-III Institutional Economic Environment-I: Pre WTO scenario,
 Difference between GATT and WTO; WTO Agreement-Trade
 Related Intellectual Property Rights (TRIPS), Trade Related
 Investment Measures (TRIMs), Dispute Settlement Mechanism.
- Unit-IV Institutional Economic Environment-II: International Collaborative Arrangements and Strategic Alliances. Regional Economic Groupings in Practice: levels of Regional Economic Integration: Regionalism vs. Multilateralism, Structure and Lunctions of EU, NAFTA. ASEAN and SAARC. FDI-Meaning and Need, Methods. Policies with regard to FDI. Recent Frenchs. International Corporations and Foliational Corporations and Foliational Corporations.

Money Laundering-Meaning. Process, Impact of Money Laundering on the Lonomic Development, Prevention of Money Laundering (Global and Indian Initiative), Regulation of Parallel Economy

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Suggested Readings:

- 1. Ghosh: Economic Environment of Business
- 2 Morrison J.: The International Business Environment.
- 3. Mishra & Puri. I conomic Environment.
- 4 Ruddra Dutt & Sundaram: Indian Economy
- 5. Francis Cherunilam: Business Environment.
- 6 Shukla M.B. Business Environment.

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M. COM-SEMESTER II

PAPER CODE : MCOM-201 STATISTICS ANALYSIS

Objective: The objective of this paper is to acquaint students with the principles of business statistics so that they should be able to use various statistical tools for the analysis of economic and business data.

- Unit-1 Regression Analysis: Regression Equations. Regression
 Coefficients. Multiple Correlation and Multiple Regression Analysis
 : Partial Correlation. Coefficient of Multiple Correlation, Multiple
 Regression Analysis
- Unit-II Theoretical Frequency Distributions: Binomial, Normal and Poisson Distribution. Probability Theory: Addition and Multiplication Theorems of Probability. Application of Addition Theorem. Multiplication Theorem, Bayes' Theorem.
- Unit-III Association of Attributes: Theory of Association, Criterion of Independence. Coefficient of Association, Partial Association, Illusory Association. Consistency of Data. Contingency. Chi-square Test Methods and Uses.
- Unit-IV Business Forecasting: Elements, Importance, Limitations and Theories of Business Forecasting, Sampling: Hypothesis Testing, Standard Error, Sampling of Attributes, Sampling of Variables-Large and Small Sample, t-test, Partial Comparison Test.

Suggested Readings:

- Goode and Hatt: Methodology of Social Sciences Research.
- 2 Roy, Ramendu, Principle of Statistics, Prayag Pustak, Allahabad
- 3 Gupta, S.P. Statistical Methods, Sultan Chand
- 4 Kothari, C.R : Research Methodology, New Age Publication, New Delhi
- 5 Roy, Ramendu: Sankhiki Ke Siddhant, Prayag Pustak Bhawan, Allahabad

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PAPER CODE : MCOM-202 MARKETING MANAGMENT

Unit-I Nature and Scope of Marketing, Marketing Environment,
Marketing Mix, Market Segmentation, Consumer Behaviour.

Unit-II Product Decisions: Product Mix, product Life Cycle, New Product Development, Branding and packaging. Pricing Methods and Strategies

Unit-III Promotion Decisions: Promotion Mix. Advertising. Publicity.
Personal Selling Sales Promotion. Internet, Channel Management
Decision.

Unit-IV Marketing Research, Marketing Planning Marketing Organization,
Marketing Control: Emerging Issues and Developments in
Marketing.

Suggested Readings:

1 Kotler, Philip & Keller K.L. : Marketing Management

2 Baines, Paul & Others : Marketing

3 Perreault, W.D & McCarthy, : Basic Marketing, A Global

Managerial Approach

4 Etzel, M.J., Walker, B.J. Stanton, : Marketing, Concepts and Cases

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PAPER CODE: MCOM-203 FINANCIAL MANAGEMENT

<u>Objective</u>: The objective of the course is to help students to understand the conceptual framework of Financial Management and it's applications under various environmental constraints.

- Financial Management: Meaning, nature and Scope, Financial goal:
 Profit Vs. Wealth Maximization, Finance Functions-Investment,
 Financing and dividend decisions, Function of Finance Manager in
 Modern age.
- Unit-II Investment Decision: Nature, Investment Evaluation Criteria-Net Present Value, Internal Rate of Return, Profitability Index. Payable Period. Accounting Rate of Return, N.P.V. and I. R. R. Comparison, Capital Rationing, Risk and Uncertainly in capital budgeting.
- Unit: III Financing Decisions: Sources of Short Term Financing, Long Term Sources of Financing Concept and Approaches of Capital Structure Decision-Nl. NOI. Traditional and Modigliani Miller Approach. Leverage Analysis-Financing Operating and Combined Leverage and its implications. EBIT-EPS analysis.
- Unit: IV Cost of Capital: Significance. Calculation of Combine cost of Capital (Weighted). Cost of Equity and CAPM. Dividend Decisions: Relevancy and Irrelevancy Theory of dividend decision. (Walter's model. Gordon's Model and Modigiliani miller Model). Factors affecting dividend decision.

Suggested Readings:

- 1. Chandra, Prasanna: Financial Management.
- 2. Khan, M.Y & Jain, P.K.: Financial Management
- 3. Kuchhal, S.C., Financial Management
- 4. Pandey, I.M.: Financial Management
- 5. Shukla, M.B. I mancial Management
- 6 Suvastava, R.M. Tinancial Management

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PAPER CODE: MCOM-204

HUMAN RESOURCE MANAGEMENT

<u>Objective</u>: The objective of the course is to develop a sound knowledge and understanding of difference aspects of managing people and offer insights into recent trends in the field to the students so as to enable them to effectively manage human resource in organizations.

Unit: I Human Resource Management: Evolution. Nature, Functions and Objectives, HRM vs HRD. Roles and Characteristics of HR manager.

Human Resource Planning: Concept and Nature

- Unit: H Job Analysis Process, job description, Job Specification.
 Job Design: Concept and Approaches, Recruitment: Types,
 Process, Selection: Process, Methods.
- Unit: III Performance Appraisal and Management: Process, Methods-Traditional and Modern. Challenges.

 Training and Development: Concept, Significance. On-the-job
 Training Methods, Off the job Training methods.
- Unit: IV Wage and Salary Administration: Concept. Process, Essentials of a Sound Wage and Salary Structure, Factors Affecting Wage and Salary Structure; Rewards, Incentives; Fringe Benefits: Nature and Types, Industrial Relation: Concept and Nature, Characteristics of Industrial Labour industrial Disputes: Nature, Causes and Settlement.

Suggested Readings:

- 1. VSP Rao : Human Resource Management, Excel Books.
- 2. k Aswathappa Human Resource Management, McGraw Hill.
- 3. Garry Dessler: Human Resource Management, Pearson Education.
- 4. (B Mamoria: Personnel Management, Himalaya Publishing House.
- 5. A Monappa & M S Sayadin . Personnel management, McGraw Hill.

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M.COM-SEMESTER III

PAPER CODE: MCOM-301

ENTREPRENEURSHIP AND SMALL BUSINESS

<u>Objective</u>: It provides exposure to the students to the entrepreneurial culture and industrial growth so as to preparing them to set up and manage their own small units.

- Unit-I Entrepreneurship: Nature. Scope and Importance. Emergence of Entrepreneurial Class In India. Theories of Entrepreneurship, Entrepreneurship and Environment. Creativity And Innovation.
- Unit-II Entrepreneurship Development Programme (EDP) Nature Scope And importance, Institutions Established by the Government For EDP Government Assistance and incentives. Women Entrepreneurship: Social Entrepreneurship, Entrepreneurship.
- Unit-III Promotion of a venture: Project Management. Financial Management: Raising of funds. Private Equity And venture capital. Production. Human Resource Management And Marketing Management Practices is Small Scale Sector.
- Unit-IV Small Business: Nature, Scope and Importance of Small Business,
 Government Support System, Infrastructural facilities, Latest
 Government policy with regard to Small Scale Sector, SML
 Rating, Strategies for Growth.

Reference:

- 1. Desai, Vasant Entrepreneurship and Small Business Management
- 2 Duker, Peter Innovation and Entrepreneurship
- 3 Gupta, C.B., I-ntrepreneurship Development
- 4 Kenneth, P. Van : Entrepreneurship and Small Business Management
- 5 Shukla, M. B.: Entrepreneurship and Small Business Management
- 6 R.C. Agrawal Udyamita Vikas. (Hindi).
- 7/8/8. Khanka, Entrepreneurship Development

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<u>PAPER CODE : MCOM-302</u> ORGANISATIONAL BEHAVIOUR

Course inputs

- Unit-I Organisational Behaviour: Concept, Nature, Significance, Relationship with other fields, Challenges and Opportunities for Organisational Behaviour. Approaches of Organisational Behaviour-Human Behaviour Approach. Social system Approach. System and Contingency Approach.
- Unit-II Industrial Dimensions of Organisational Behaviour-Perception-Concept. Nature. Process. Attitude- Concept, Process and Measurement. Personality-Concept. Determinants of personality.

 Learning- Concept. Components. Factors affecting Learning. Learning Theories.
- Unit-III Group Dimensions of Organisational Behaviour: Group-Concept. Types of Group, Group Formation and Group Decision Making, Motivation-Concept Theories of Motivation, Leadership-Concept. Nature. Determinations and style, Theories of Leadership-Trait, Behavioural and Situational Theories.
- Unit-IV Organisational Power and Politics, Organisational change-Concept, Nature Resistance to change, management Resistance to change. Conflict- Concept. Source & Types. Resolution of Conflict. Organisational Culture- Concept, Element, Implication & Process.

Suggested Readings:

- 1. Robbins, SP: Organisational Behaviour
- 2 Prasad, L.M.: Organisational Theory and Behaviour.
- 3. Luthans F.: Organisational Behaviour.
- 4. Davis K : Human Behaviour at Work Organisational Development .
- 5. Dwivedi, R.S.: Human Relations and Organisational Behaviour.

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PAPER CODE : MCOM-303 CORPORATE MANAGEMENT

Objective: To equip the students with the skills for decision making at top level of management.

Course inputs

- Unit-I Professional Management: Nature, Scope and Importance, Role of Professional Management in Corporate Sector, Company Management and Control, Managerial Remuneration, Role of financial Institutions in Corporate Management, Their Shareholding and Management Control.
- Unit-II Corporate restructuring. Nature, Scope and Importance Mergers and Acquisitions- Nature. Scope and importance, Present status of mergers and acquisitions in India. Nature, scope and importance of governing Board. Chief Executive and Board.
- Unit-III Turn-around management, Nature Scope and importance.

 Turnaround Strategies in India Multinational Corporations: Nature.

 Objectives, Scope and Importance, Working of MNCs in India.
- Unit-IV Corporate Governance. Nature. Objectives, Scope and Importance Committee Recommendations. Corporate Governance Practices in India. Management discussions and Analysis: Nature, Objectives, Scope and Importance, MDA Reporting in India.

Suggested Readings:

- 1 Joshi, Vasudha, "Corporate Governance: The Indian Scenario", Foundation Books.
- 2. Shukla, M.B. & Gupta, Ranjita. "Corporate Management: Principles and Practice", Kitab Mahal.
- 3 Singh, M.K., "New Concepts in Corporate Management", Globus Press.
- 4 Dube, Indrajit, "Corporate Governance", Lexisnexis.
- 5 Das, S.C., "Corporate Governance in India: An Evaluation", PHI Publication.

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PAPER CODE: MCOM-304 STRATEGIC MANAGEMENT

Course inputs

- Unit-1 Concept, Definition and Nature of Strategy, Vision, Mission, Goal & Objective. Strategic Management: Definition and Process. Models of Strategic decision making. Strategic Intent. Strategic Business Unit.
- Unit-II Environmental Scanning-Concept of Environment and its Components, SWO1 Analysis, Environmental Scanning and Appraisal, Strategic advantage analysis and diagnosis, Concept of Synergy, Core Competence.
- Unit-III Strategic Analysis & Choice- Stability, Growth, Turnaround, Retrenchment, Diversification, Vertical and Horizontal integration, Strategic alliance, Divestment, Business Portfolio analysis BCG & GFC matrix, Strategic choice.
- Unit-IV Strategic Implementation and Control-Inter-relation between formulation and implementation, Issues in Strategy implementation.

 Structure and Non-Structural resource allocation. Overview of Strategic Evaluation. Strategic Control, Techniques of Strategic evaluation and Control.

Suggested Readings:

1 Kazami : Strategic Management & Business Policy.

2. R. Srinivasana : Strategic Management.3. Lynch : Corporate Strategy

4. P. Subbarao : Business Policy and Strategic Management.

5. Haberberg & Rieple : Strategic Management.

6. Hill & Jones : An Integrated approach to Strategic Management.

7 U.C. Mathur : Strategic Management.

8. D. Acharya & A. Nanda: Strategic Management & Entrepreneurship.

9 Amita Mital : Cases in Strategic Management.

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M.COM-SEMESTER IV

PAPER CODE : MCOM- 401 RESEARCH METHODOLOGY

Objective: To equip the students with the basic understanding of managerial communication and research methodology and to provide and insight into the application of modern analytical tools and techniques for the purpose of management decision making.

- Unit-I Research Methodology: Introduction, Objectives of Research, Types of Research, Research Approaches, Research Process, Defining the Research Problem, Literature Survey, Hypothesis, Testing;
- Unit-II Methods of Data Collection, Data Analysis and Statistical Techniques.
 Sampling Theory: Introduction, Basic Principles, Sampling Plan,
 Sample Design, Sampling Techniques, Questionnaire Designing.
- Unit-III Examining Relationships and Trends using Statistics, Selecting an Appropriate Statistical Technique, Analysis of Data; Use of SPSS and other Statistical Software Packages. Advanced Techniques for Data Analysis: ANOVA, Factor Analysis, Scaling Techniques, Probable Errors, Testing of Hypothesis (z-Test, t-Test, etc.)
- Unit-IV Research Report Writing, Significance, Steps in Research Report Writing, Layout of Research Report, Types of Research Report, Mechanics of writing a Research Report, Presentations.

Suggested Readings:

- 1. Kothari, C.R., "Research Methodology: Methods & Techniques", New Age International Publishers, New Delhi.
- 2. Gupta, S.P., "Statistical Methods", Sultan Chand & Sons.



- 3. Sinha, K.K. "Business Communication", Taxmann Publication.
- Chawla, Deepak & Sodhi, Neena, "Research Methodology: Concepts & Cases", Vikas Publishing House, New Delhi.
- 5. Bhattacharya, D.K., "Research Methodology", Excel Books.
- 6. Ramendu Roy, Subhojit Banarjee: Fundamental of Research Methodology, Kitab Mahal, Allahabad.
- 7. Fanushree Roy & Ramendu Roy : शोध कार्यप्रणाली, Pravalika Publications, Allahabad.

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<u>PAPER CODE : MCOM-402</u> <u>MANAGEMENT INFORMATION SYSTEM</u>

Objective: To acquaint the students with the basics of Information technology and related aspects.

- Unit-I Management Information System (M.I.S.): Meaning, elements, characteristics, objectives and role of M.I.S., Principles of good MIS, Installation of MIS, Basic Requirements of MIS, Implementation of MIS, Problems in Installation of MIS, Guidelines for making MIS effective.
- Unit-II Development of system analysis, system Definition, system Analysis, tools for making system analysis, system design, Testing, system evaluation, Types of information system, comparison of human and computer system (Alternative Framework).
- Unit-III Information System for Decision Making: meaning, Types of decisions, Decision making process, Basic Information system related to production, Finance, Human resource and marketing.
- Unit-IV Data communication and networking: Meaning, Basic elements of communication, Data transmission modes, Transmission channels, Transmission media, Types of Database system, Network topologies, I AN, WAN and MAN. Base of MIS: Reporting-meaning, Principles of reporting, Classification of reports.

References:

- 1. Bentley, Fravol: MIS and Data Process.
- 2. Benarrjee, UK and Suchdeva: MIS-A new framework.
- 3. Gordon & Davis : MIS, Conceptual foundation structure & Development.
- 4. Kanter Jerome: Management Oriented MIS.
- 5. Murdic & Ross: Information system for modern Management.

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GROUP-A PAPER CODE : MCOM-403 ADVERTISING MANAGEMENT

Objective: The objective of the course is to acquaint students with the theory and practice of Advertising and Media Planning in order to enable them to take up the challenges in the World of Advertising and Media.

Unit-I Advertising: Meaning, Functions, Importance and Features, Social and Economic Aspects; Types; Advertising Objectives; Advertising V/s Personal Selling, Advertising V/s Sales Promotion, Advertising V/s Publicity, Advertising as a Marketing Tool.

Unit-II Message Designing. Development & Layout:

Advertising Copy: Meaning, Objectives and Attributes of an affective Advertising copy; Types of Advertising Copy.

Copy Layout: Meaning, Elements and Types of Layout, Principal of Good Layout.

- Unit-III Advertising Effectiveness: Meaning, Objectives and Techniques of Testing I flectiveness. Advertising Budget: Meaning, Advertising Budget Procedure Factors Influencing Advertising Budget. Advertising Budget Allocation.
- Unit-IV Advertising Agencies and Media: Meaning, Features, Need and Functions of Advertising Agencies, Selection and Modes of paying the Agency. Meaning and Role of Media; Types of Media-Print Media, I-lectronic Media, Out Door Media, Other Media, Media Planning.

Suggested Readings:

- 1. Aaker, David A., Batra, Rajiv Mayers, John G.; Advertising Management.
- 2. Chunawala, S.A. Foundation of Advertising-Theory & Practice
- 3. Sandage & Fryburger: Advertising Theory and Practice.
- 4. Hall, 7 S. Rolland: Theory & Practice of Advertising.

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GROUP-A PAPER CODE : MCOM-404 SALES MANAGEMENT

Objective:

The objective of the course is to Provide a conceptual understanding of the subject and familiarize the students with process of management of sales.

Unit-l Introduction

Sales Management: Meaning, Objectives, Characteristics, Functions and Importance.

Salesmanship: Meaning Features and Significance. Qualities of a Good Salesman.

Selling Process: Meaning, Stages in Sealing Process Prospecting, Pre-approach, the Approach, Presentation and Demonstration, Handling the Objections, Closing the Sale.

Unit-II Sales Forecasting and Planning:

Sales Forecasting: Meaning, Factors Governing Sales Forecasting. Steps in Sale Lorecasting. Types and Limitations of sales Forecasting Sales Planning: Meaning, Importance and Process.

Sales Territories: Meaning, Objectives, Advantage and reasons of Revising Sale Ferritories; Factors Determining size of Sales Territories;

Unit-III Sales Quota: Meaning, and Concepts Reasons to Fix Sales Quota; Factors Considered while setting Sales Quota; Types of Sales Quota, Methods of Setting Sales Quota.

Sales Organisation: Meaning Objectives and Importance; Types of Sales Organisation.

Sales Manager: Duties, Responsibilities and Qualities.

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Unit-IV Sales Force Management:

Recruitment and Selection: Meaning Importance, Process Sources and Methods.

Training and Placement: Meaning, Importance, Objectives and I imitations of Sales Force Training, Areas of Sales Training Methods of Sales Training; Sales Force Placement.

Compensation of Sales Force: Meaning, Needs and Methods, Essentials of Sound Compensation Plane.

Control: Meaning, Importance and Process of Sales Force Control, Sales Force Performance Appraisal.

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GROUP-B PAPER CODE: MCOM-405

SECURITY ANALYSIS AND PORTFOLIO MANAGEMENT

Objective: To impart knowledge to students regarding the theory and practice of management of investment.

- Concept, Nature and Scope of Security Analysis, Investment Vs. Unit-L Speculation, Liffective Investment Programme, Sources of Investment Information. Risk and return Analysis, Primary Market, Secondary Market, Operation of Indian Capital Market.
- Valuation of securities: Bond Analysis, Bond Valuation, Risk Unit-II Immunization, Common Stock Analysis, Enquiry Valuation.
- Leonomic Analysis, Industry Analysis, Company Analysis, Technical Unit-III Analysis, Efficient Market Theory.
- Portfolio Management, Capital Market Theory, Portfolio Selection and Unit-IV its Models, Markovitz Portfolio Theory, Efficient frontier, Sharp Single Index Model, Capital Assets Pricing Model, Characteristic lines, Optimum Portfolio, Arbitrage Pricing Theory.

Suggested Readings:

- 1. Pandian, P., "Security Analysis & Portfolio Management", Vikas Publishing House.
- 2. Eiseher, L.M. & Ormiston, A. "Security Analysis & Portfolio Management", Prentice Hall of India.
- 3 Ronald J. Jordan & Donald E. Fischer, "Security Analysis & Portfolio Management", Pearson India.
- 4. Chandra Prasanna, "Investment Analysis & Portfolio Management", Megraw Hills Lducation.
- 5. Kevin, S., "Security Analysis & Portfolio Management", PHI Learning.

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GROUP-B PAPER CODE: MCOM-406 MANAGEMENT OF FINANCIAL SERVICES

<u>Objective</u>: To familiarize the prospective managers with the various financial services and institutions and their role in the overall financial system.

- Unit-I Financial services- Concept, Nature, Types and Scope of Financial Services, Fund Based and Non-Fund Based Financial Services.
- Unit-II Origin of Merchant Banking in India:- Nature, Characteristics, Functions and Importance, Services rendered by Merchant Bankers, Underwriting, Concept, Nature, Features, Importance, Functions and Evolution of Underwriting business, SEBI Guidelines with regard to Underwriting.
- Unit-III Nature, Objective and Features of Credit Rating, Credit rating Agencies in India, Depositories.
- Unit-IV Other Linancial Services:- Lease Financing, Hire Purchase, Venture Capital, Mutual Funds Housing Finance, E-Banking.

Suggested Readings:

- 1. Avadhani, V.A.: Investment and securities Markets in India.
- 2. Bhola L.M.: Financial Market and Institution.
- 3. Bhalla, V.K.: Financial Market and Services.
- 4. James, C.Van Horne: Functions and Analysis of Capital Market.
- 5. James, C. Van Horne: Financial Market Rates and flow.

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GROUP-C PAPER CODE: MCOM-407 MANAGEMENT OF INDUSTRIAL RELATIONS

Objective:

To introduce the students to the conceptual and practical aspects of Industrial Relations at the Micro and Macro levels.

- Unit-I Industrial Relations: Nature, Scope, Objectives, Importance, Historical Evolution of Industrial Relation in India, Parties to Industrial Relations, Different Perspectives & Approaches, Role of State in Industrial Relations, Role of Management & Trade Unions. Present IR scenario in India.
- Unit-II Industrial Relations & Industrial Disputes, Reasons for Industrial Disputes & conflicts; IR Mechanism to prevent industrial disputes & conflicts: Collective Bargaining, Tripartite & Bipartite Bodies, Ethical Codes & Standing Orders.
- Unit-III Management of Grievances, Concept and Causes of Grievances,
 Grievance Redressal Machinery, Objectives of Grievance Redressal
 Machinery, Salient Features of Grievance Redressal Machinery,
 Employee Discipline, Types of Discipline, Disciplinary Action.
- Unit-IV Worker's Participation in Management: Concept, Objectives of Worker's Participation in Management, Forms of Workers' Participation in India, Factors influencing Participation, Employee Limpowerment, Quality Circle, Industrial Relations & Technological Change, Industrial Relations & HRM.

Suggested Readings:

1. Mamoria, C.B., Mamoria, S, & Gankar, S.V. "Dynamics of Industrial Relations", Himalaya Publishing House

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- 2 Venkatratnam, C.S. "Industrial Relations", Oxford Publications
- 3 Mishra, Abhishek " Industrial Relations: An Insight", Quality Books & Publishers, Kanpur
- 4. Impathy, P.C. "Personnel Management and Industrial Relations", Sultan Chand & Sons, New Delhi.
- 5 Munappa, Arun. "Industrial Relations", Tata McGraw Hill.

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GROUP-C PAPER CODE : MCOM-408 LABOUR LAGISLATION IN INDIA

- Unit-I Objectives of Labour laws, Industrial Disputes, Act, 1947- objectives Scope, Lay off, Strike, Lockout, Retrenchment.
- Unit-II Workmen Compensation Act-1923 Employer, Partial disablement, 1 otal disablement, wages workman rules regarding workmen compensation, Factories Act-1948 Definition, Health of workers in factories, Safety of workers in factories.
- Unit-III Payment of Wages Act, 1936: Object of the Act. Definitions. Rules of payment of wages. Deductions from wages. Enforcement of the Act. Minimum Wages Act, 1948: Definition Minimum, fair and Living Wages. Fixation and revision of minimum wages. Payment of minimum wages. Enforcement of the Act.
- Unit-IV Trade Union Act, 1926: Features, Definition, Registration of Trade Unions. Rights and Liabilities of Registered trade unions. Funds of trade union.

Employee's Provident Fund and Miscellaneous Provisions Act, 1952: Introduction, Definition, Schemes under the Act.

Suggested Readings:

- 1. Ghaiye, B.R.: Laws and Procedure of Developmental Enquiry in Private and Public Sector.
- 2. Malhotra, O.P.: The Law of Industrial Disputes.
- 3. Malik, P.C.: Handbook of Industrial Law.
- 4. Saini, Debis: Labour Judiciary, adjudication and Industrial Justice.
- 5. Seth, D. D.: Industrial Dispute Act, 1947.

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